



# ABOUT RUBIDOUX COMMUNITY SERVICES DISTRICT (RCSD)

## What is a community services district (CSD)?

A community services district is a form of local government designed to provide specific services to unincorporated areas of a county. Community services districts can provide services from airports to zoos – and everything in between. The primary benefit of a CSD is that they provide focused service to a defined area, thus being able to better focus on quality service levels.

RCSD was formed in 1952 to provide a variety of services to the unincorporated area of Rubidoux within the County of Riverside. It continues to provide services within its service boundary, which now is within the incorporated [City of Jurupa Valley](#).

## What services are provided by Rubidoux Community Service District?

RCSD currently provides water, wastewater, fire protection, trash collection, street lighting and weed abatement for a population of approximately 35,000 people living within in it's service area boundaries now entirely within the City of Jurupa Valley. Read on to learn more about each specific service to this area.

## How is RCSD different from a city government?

City governments generally provide more services and programs than a community service district (CSD). CSDs, on the other hand, are designed to meet specific needs in the community and are often formed when residents want new services or higher levels of service than they are currently receiving. In addition, smaller communities may not have the tax base necessary to incorporate into a city and therefore usually rely on the county to provide all essential services. This was the case in the early 1950s. Area residents desired greater service than what the county of Riverside was providing and formed RCSD. Once RCSD was formed, residents within the service boundary of RCSD could elect Board Members to provide local community leadership on the types and levels of services provided.

## How is RCSD governed?

Rubidoux Community Services District is governed by a five-member board of directors elected at-large. Board members must reside in the District's service area and serve four-year terms. The RCSD board provides policy direction to the District's [General Manager](#), who oversees the day-to-day operation of the organization. District board meetings are held on the first and third Thursday of every month at 4 p.m. at the District office, 3590 Rubidoux Boulevard, Jurupa Valley. The public is invited to attend. The [Board of Directors](#) set policy for RCSD such as service levels, fees and rates.

## How is RCSD funded?

Like most community services districts in California, RCSD is primarily funded by fees and rates paid by service recipients along with a portion of property tax revenue collected by Riverside County on the District's behalf. Property owners within RCSD's service boundary pay property taxes calculated upon assessed value of the land and improvements. RCSD receives an increment of the property taxes collected by Riverside County and use this revenue to fund, in part, various services. Within the customer monthly bills for water, sewer and trash services, the District uses part of the revenue to set aside reserve funds for system maintenance, repairs and replacements. Setting of rates is a periodic public process and must comply with various legislative and government code requirements as established by the state of California. Public notice for rate considerations by the Board of Directors is published in the Press Enterprise, posted on the District's website, and at the District office.



## ABOUT WATER DELIVERY

### Where does RCSD's water come from?

RCSD delivers about 2.4 billion gallons of drinking water each year. Over the past decade, District customers have consumed about 100 gallons per person per day. This water comes from local groundwater sources, which helps keep costs down.

### Is RCSD water safe to drink?

Yes! Reliable, safe and pure drinking water is vitally important. RCSD continually invests and enhances its water supply infrastructure to provide the community with a long-term, sustainable water supply. Like all water providers in California, RCSD issues an annual water quality report that outlines details about the water delivered in our service area. This report is [available](#) on the District's website.

### How can I reduce my water bill?

Water conservation is key to long-term sustainability – especially when dealing with a resource that does not have an unlimited supply. RCSD has outlined various water conservation tips on its website, which when implemented may help reduce your water bill.

## ABOUT WASTEWATER SERVICE

### What happens when I flush my toilet?

Rubidoux Community Service Districts provides wastewater collection for its customers, which includes the management of an underground piping and pumping system that moves untreated sewage to the City of Riverside's Regional Wastewater Treatment Facility. Once there, the untreated sewage is treated and then discharged into the Santa Ana River. Although handling of wastewater is a necessity, it is mostly taken for granted. The District works diligently to ensure wastewater collection goes uninterrupted 24/7, 365 days per year. As a basic necessity of the health and safety of the community, the District takes significant effort to have a routine pipeline cleaning operation, as well as an ongoing pretreatment program to work with customers on reduction of putting fats, oils and grease into the collection system. In addition, the pre-treatment program works at limiting the potential of discharge of chemicals that are hazardous and can cause disruption of the treatment process.

## ABOUT FIRE PROTECTION

### Who provides fire protection for RCSD?

While the District owns and operates the Fire Station No. 38 at the corner of Avalon Street and Mission Boulevard, fire protection service is provided through a contract with Riverside County Fire Department. The District uses property tax revenue generated from customers within its service area to pay for the fire station and costs associated with the County Fire Department. Services include fire suppression, medical responses, weed abatement and business inspections (for compliance with fire codes). Monthly, Fire Station No. 38 responds to an average of 250 calls.

## ABOUT TRASH COLLECTION

### How is trash handled in the District?

Rubidoux Community Services District contracts with Burrtec to pick up trash, recyclables, and green waste from residential and commercial properties each week. This helps discourage illegal dumping and supports the District's recycling goals by providing a controlled waste stream.

### How can I dispose of hazardous materials?

Cleaners, explosives, flammable or radioactive liquids, batteries, paint, and pesticides do not belong in your trash barrel. Please call the Riverside County Department of Waste at (951) 486-3200 or visit [www.rcwaste.org](http://www.rcwaste.org) to coordinate disposal.

## ABOUT STREET LIGHTING

The District administers street lighting in a limited manner within the District. When development occurs in the District service boundary, the developer can elect to have the District administer street lighting or, now with formation of the City of Jurupa Valley, have the City administer street lighting. Typically, developers arrange for the installation of street lights and electrical systems as part of their development. Electricity bills from SCE are paid by the District through part of the revenue collected on customers monthly bills.

## RUBIDOUX COMMUNITY SERVICES DISTRICT

3590 Rubidoux Boulevard  
Jurupa Valley, CA. 92509

(951) 684-7580

Open Monday-Friday, 8 a.m. to 5 p.m.

## FOR AFTER-HOURS SERVICE

Call (951) 684-7580 and press 2 to leave a message for our on-call personnel.