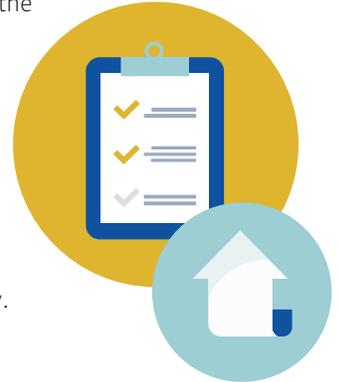




ADJUSTMENTS TO WATER AND WASTEWATER RATES ARE BEING PROPOSED FOR RCSD

Rubidoux Community Services District – RCSD is your water and wastewater service provider. Over the years RCSD has continued to maintain a healthy drinking water supply, make necessary infrastructure improvements and implement efficiencies to constrain and mitigate costs. Wastewater Services, includes the collection, treatment, and safe discharge of treated recycled water to the Santa Ana River, and Potable Water Services, includes production, treatment, storage, and distribution for residential and business uses has been reliable with most customers never thinking twice about the dependability of these services. RCSD's efforts to constrain and mitigate costs have enabled RCSD customers to have some of the lowest rates in the region for similar services. Despite these efforts various factors require RCSD to propose adjustments to its water and wastewater service rates and are discussed below.



PFAS AND THE COST OF SAFE DRINKING WATER

PFAS contaminants are manmade contaminants in America's drinking water supply and is extremely difficult and costly to remove. RCSD was given approximately two years to respond and mitigate the emergence of the presence of PFAS contaminants in the groundwater it pumps and treats for customer uses. In September 2021, the District successfully achieved non-detect in its potable water for PFAS contaminants, meaning RCSD's water meets all state and federal drinking water standards. This was accomplished through the addition of \$5 million of new treatment processes and upgrades to facilities.

This \$5 million expense was funded through various District reserve accounts and added ongoing operating expenses for filtration media changeouts, energy, sampling, and labor.



WASTEWATER COSTS AND THE ASSURANCE OF RELIABILITY

By law and District policy, RCSD is required to collect revenues sufficient to cover the costs of providing wastewater services to its customers. Costs recovered through customer rate revenue include energy, mechanical equipment and supplies, infrastructure maintenance, staffing, and direct pass-through charges from the City of Riverside for treatment and disposal of wastewater generated by RCSD customers.

These costs have risen significantly due in part to supply chain issues and increased costs for parts, chemicals, energy, and labor.

New capital improvement projects, routine operating costs, additional energy costs, inflation and water sampling led RCSD to implement a rate study, led by an independent third party consultant, to determine the appropriate water and wastewater rates.



RATE STUDY RESULTS?

RCSD has completed a Comprehensive Cost of Services study. This study determined revenues generated with RCSD's current rates will be inadequate to operate, maintain, and replace system assets to meet current and long-term financial needs of RCSD. The existing customer rates require adjustment so there are sufficient revenues available for RCSD to ensure water and wastewater services are available 24 hours a day – 365 days per year.



ADJUSTMENTS TO WATER AND WASTEWATER RATES ARE BEING PROPOSED FOR RCSD

PUBLIC HEARING ON PROPOSED RATE INCREASES

DECEMBER 15, 2022 AT 4:00 P.M.

Rubidoux Community Services District, Board Room
3590 Rubidoux Blvd., Jurupa Valley, CA 92509



VIRTUAL USING THE ZOOM APP OR WEBSITE AT:

<https://zoom.us> • Meeting ID: 870-2519-9040 • Call Number: 669-900-9128



ATTEND A VIRTUAL, RATE-RELATED COMMUNITY MEETING

**NOVEMBER 30, 2022, 9:00 A.M.
OR DECEMBER 7, 6:00 P.M.**

Zoom link is available at [RCSD.org](https://www.rcsd.org)

During the community meeting, RCSD staff will answer customer questions and share information about the rate study and proposed rate increases.

For more information about the proposed rate increases and how to submit a written protest, visit [RCSD.org](https://www.rcsd.org)



LEARN MORE

A draft copy of the Administrative Record provided at the conclusion of the COSS is currently located on the District website at [RCSD.org](https://www.rcsd.org) or may be obtained from the District office during normal business hours at the address noted above.

HOW MUCH WILL RATES INCREASE?



The District is proposing the adoption of a new five-year rate schedule beginning July 1, 2023 with allowable adjustments every subsequent July 1 through year 2027.

If the proposed rate adjustments are approved, a typical District residential customer with a 5/8" meter using 18 units* of water and with wastewater service would see a monthly increase of \$15.09, or approximately \$.50 per day. With the proposed adjustments for water and wastewater services on July 1, 2023, the District rates will continue to remain as some of the lowest rates in the region for similar services.

For a complete list of the proposed five-year rate schedule, please consult your Proposition 218 mailing or visit the District website at [RCSD.org](https://www.rcsd.org).

*1 unit of water = 748 gallons, 18 units of water = 13,464 gallons